

INVIXIUM ON-SITE SERVICES

Professional. Convenient. Streamlined On-site Services.

Unlock excellence and empower your team with our on-site expertise to help with the deployment of the entire project.

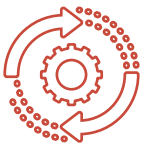
BENEFITS

- Personalized onsite services experience
- Efficient deployment with hands-on guidance
- Equip your team with industry best practices
- Expert training and documentation provided
- Hassle-free, effective, minimizes downtime and reduces efforts

Why do you need On-site Services?

Are you looking for a comprehensive deployment of your security solution beyond remote training and support? At Invixium, we believe in delivering not just cutting-edge biometric solutions, but also the knowledge and support to implement them effectively.

When remote training and support are not adequate, Invixium takes it one step further in order to provide a stellar experience for our customers. We send our most experienced technical sales and field engineers on-site to help with the deployment of the entire project. This includes product and software installation, configuring devices, setting up reports, training the staff, and more. The most successful Invixium installations have made use of this service.



Smooth Transition

Minimize downtime and enhance operational continuity ensuring that challenges are addressed properly. Our services facilitate a seamless transition when implementing our solutions



Convenient Installation

Invixium engineer visits onsite to assist and train system integrator or installer or an in-house team on best practices for deploying an Invixium solution including project planning and setting up the device



Personalized Consultation

Direct face-to-face consultation with experts that enables a deeper understanding of your specific needs, allowing the service provider to tailor solutions more effectively



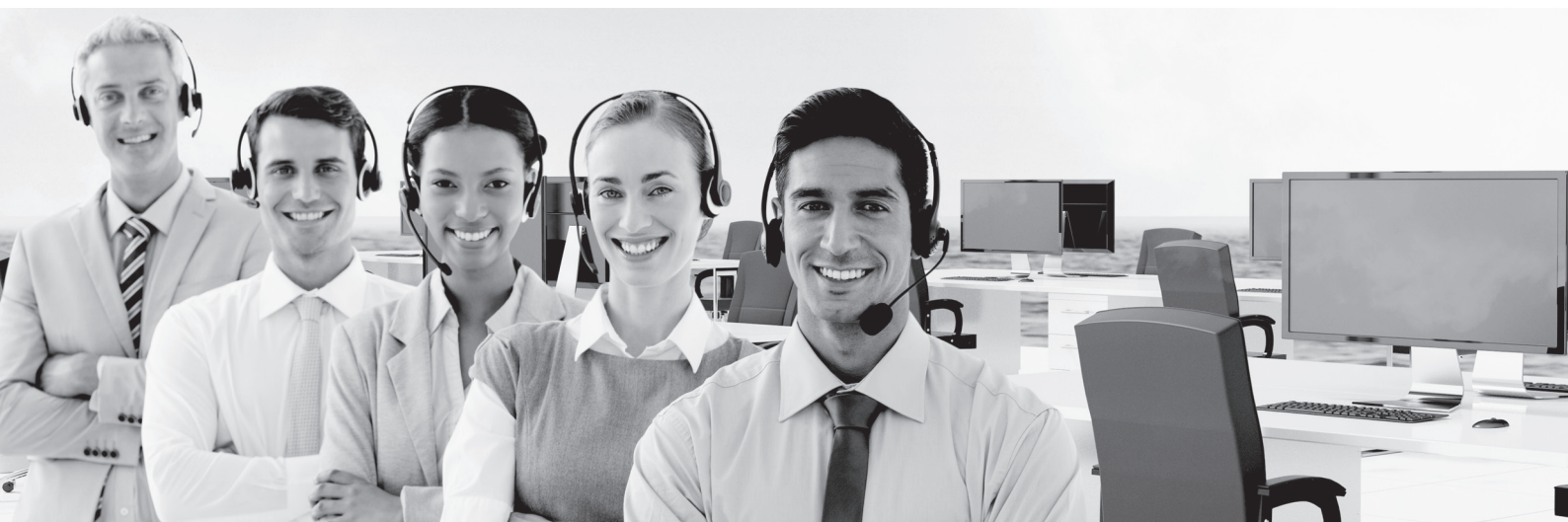
Comprehensive Security Solution

Professionals handle the installation tasks end-to-end, ensuring proper setup and configuration, and reducing the likelihood of errors that can arise from remote installations



Custom-design

Having on-site professionals allows for personalized solutions and customization based on your unique requirements



What do we bring to the table?



In-person Support

Complex technical issues require hands-on troubleshooting and in-person support and Invixium delivers it



Speed and Consistency

Quick response time and consistent service quality while getting issues addressed and assessed on the spot



Consultation and Assistance

Our experts offer guidance, support, and training to your in-house team to manage and maintain systems



Tailored Solutions

Experts address potential issues and offer tailored solutions based on your security needs



Quality and Assurance

Expect the highest standard of quality and the guarantee that our solutions will deliver the anticipated outcomes and fulfill all your requirements

What do you get?

Onsite Inspection

Our technicians inspect the site and identify any vulnerabilities that might not be evident through remote assessment

Direct Access to the Technical Team

You will have direct access to professionals that have years of biometrics experience

High-Quality Support

Our experts ensure that you have the best-in-class support with minimum disruptions

Single Point of Contact

A dedicated point of contact for all your worries who will coordinate all aspects of deployment and problem-solving

Go Live Support

Invixium engineer guarantees proper enrollment, configuration, and defining workflows, and ensures a seamless Go Live. Most projects require a minimum of 3 days however, it can be extended to any length of time

Pricing

Onsite Professional Services – sold at a daily rate (minimum 3 days). Travel cost for the Invixium Engineer(s) will be extra as per actuals.

Our Success Stories



Scan the QR Code to read some of our Case Studies with leading brands across the globe.



CANADA HQ | INDIA | USA | UAE
www.invixium.com

GENERAL ENQUIRIES
experience@invixium.com

SALES ENQUIRIES
sales@invixium.com

SUPPORT
support@invixium.com

CONTACT
+1 844 468 4948